

# Product Announcement: End of Life Announcement for MediCal QAWeb

Barco is announcing the End of Life and discontinuation of service for MediCal QAWeb, our legacy quality assurance software for Barco Display Systems. This decision comes as our newer solution, QAWeb Enterprise, has demonstrated its reliability and capabilities as a superior replacement.

## Key Points:

- No new MediCal QAWeb Agent premium licenses will be issued
- Existing licensed installations can continue operation until the end-of-service date
- Support and maintenance will be discontinued

No new facilities can sign up (sign up button will be removed)

The following Barco Software product is affected:

Software Product	Corresponding Display Systems
MediCal QAWeb	Coronis, Nio, Eonis, Pathology

We strongly recommend migrating to QAWeb Enterprise for these critical reasons:

1. **Security:** MediCal QAWeb will no longer be monitored for security vulnerabilities or receive security updates.
2. **Operating System Compatibility:** No further updates will be made to maintain Windows® compatibility
3. **Display support:** MediCal QAWeb is not compatible with newer display products, which may force urgent transition when replacing Barco displays.

While existing MediCal QAWeb installations (licensed under the one-copy-per-device EULA) may continue to operate, we encourage customers to plan their transition to QAWeb Enterprise to ensure continued support, security, and compatibility with new Barco display systems.

## 1. Product obsolescence plan

### A. Medical QAWeb

End of life date (EOL) <sup>1</sup>	1 January 2025
Disable connection between MediCal QAWeb agent installed on the hospital workstation and MediCal QAWeb server <sup>2</sup>	1 July 2025
End of Service (EOS), shutdown MediCal QAWeb server <sup>3</sup>	1 January 2026

<sup>1</sup> As of January 1, 2025, new organization registrations in MediCal QAWeb are no longer accepted, neither MediCal QAWeb premium licenses will be generated. While Barco continues to provide customer support through service tickets for MediCal QAWeb, no further product updates, security updates and bug fixes will be developed. Customers and partners are encouraged to transition to QAWeb Enterprise.

<sup>2</sup> Starting July 1, 2025, MediCal QAWeb will no longer synchronize data between local workstations and the server. However, all historical MediCal QAWeb data will remain accessible via the MediCal QAWeb server or via the "QAWeb 1 Bridge" feature within QAWeb Enterprise. The locally installed MediCal QAWeb agent will become inactive, requiring reinstallation or reconfiguration. For guidance on this process, please refer to the MediCal QAWeb End of Life FAQ Knowledge Base article.

After reinstallation or reconfiguration, new display data will only be stored locally on workstations, meaning customers will need to manage their own backups for MediCal QAWeb data. Additionally, service tickets for MediCal QAWeb will no longer be supported.

<sup>3</sup> Starting January 1, 2026, MediCal QAWeb server will shut down, making all server-stored data inaccessible for both consultation within QAWeb Enterprise. While the server will be offline after this date, Barco will maintain offline copies of MediCal QAWeb Server instances until January 1, 2027, for historical data access if needed. If you require access to historical MediCal QAWeb data after January 1, 2026, please contact your local Barco representative.

## 2. Affected model numbers

### A. Affected Medical QAWeb models

Affected part	Description	Comparable product description
K5403531	MediCal QAWeb Agent 32-bit Client	QAWeb Enterprise
K5403541	MediCal QAWeb Agent 64-bit Client	QAWeb Enterprise
451920630222	MediCal QAWeb Agent USB Installation Drive	QAWeb Enterprise

## 3. MediCal QAWeb End of Life: FAQ

[For answers to common questions, please consult our FAQ document here.](#)

## 4. Transition to QAWeb Enterprise

**Barco strongly encourage you to transition from MediCal QAWeb to [QAWeb Enterprise](#) to benefit from display quality assurance.**

Barco is proud to announce that over 100,000 Barco diagnostic displays in use worldwide are now connected to our QAWeb Enterprise platform! This significant milestone underscores the growing adoption of our quality assurance and compliance software solution in the diagnostic imaging field.

### **4.1 What is QAWeb Enterprise?**

With QAWeb Enterprise, healthcare organizations' IT and PACS management teams can monitor and maintain diagnostic displays without disrupting the medical professionals using them. With the secure, cloud-based software solution, they can easily access reports, prepare for audits, and keep an eye on their entire Barco monitor fleet and its usage, lifetime, and warranty.

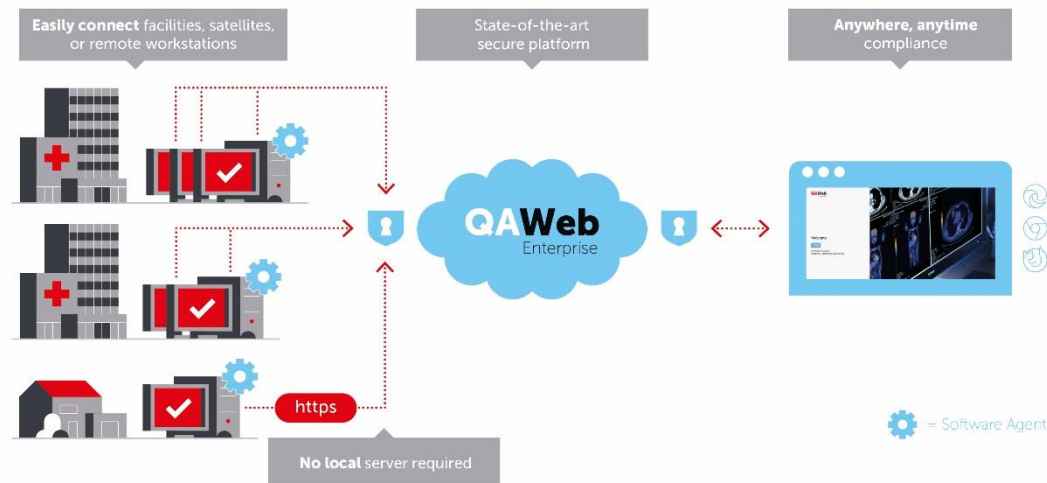


Figure 1: QAWeb Enterprise provides automated calibration, quality assurance, and compliance management, enabling IT departments to securely and efficiently manage displays across multiple locations.

## **4.2 Why QAWeb Enterprise?**

### **Supporting medical specialists and IT professionals**

We launched QAWeb Enterprise in 2019, following its predecessor MediCal QAWeb. Five years later, we have passed the milestone of 100,000 active Barco displays in the field connected to QAWeb Enterprise.

This evolution proves that centralized; remote management is the future for managing diagnostic displays in healthcare organizations. It helps PACS and IT managers save time and costs, and it doesn't interrupt the clinicians who work with the monitors.

At Barco, we remain committed to supporting the evolving needs of the healthcare industry, ensuring that diagnostic displays remain reliable and compliant, regardless of their location!